



ABOUT ASPEN DENTAL MANAGEMENT, INC.

Aspen Dental Management, Inc. (ADMI) is a leading dental service organization that provides integrated business support services to one of the largest and fastest-growing networks of dental care providers in the U.S.



Working with a dental service organization like ADMI allows dentists to focus on providing great clinical care to their patients, with the support of a team of experts who offer back-end business and administrative support. Those services include training and professional development, benefits administration, marketing and advertising, insurance processing, procurement, facilities and equipment. For the dentist, joining Aspen Dental means that he or she no longer has to wear multiple hats – serving as HR director, IT professional, payroll clerk, benefits administrator and accountant, to name a few – but rather can focus on patient care and leading their office team.

ADMI supports Aspen Dental practices from its 45,000-square-foot Practice Support Center (PSC) in Syracuse, NY. Constructed in 2006, the PSC has 350 employees and features:

- **A state-of-the-art patient scheduling center.** Currently staffed by more than 60 employees, the call center handles more than 70,000 calls a month and schedules roughly 35,000 new patients monthly.
- **A centralized denture laboratory.** One of the largest denture lab facilities in the country, ADMI's central dental laboratory and on-site denture labs produced more than 140,000 full and partial ComfiDents® brand dentures last year.
- **A 90-seat training facility.** People drive our growth – that's why our commitment to training and development is second to none. With a team of seasoned professionals who have more than 100 years of combined operations, clinical and classroom facilitations experience, ADMI invests more than \$6 million in training and development annually. More than 750 doctors, hygienists, regional and office managers traveled to the support center in 2010 to take advantage of orientation and professional development programs, and for two consecutive years, the ADMI training team has been honored by the American Society for Training and Development (CNY chapter) for excellence in learning and performance practices.

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